

Best Practices Score  
False Pass  
Spring 2022

Category		O&M Scoring Criteria			Possible	Score	Explanation of Score	How to Improve Score	Contact
Technical	Operator Certification	Utility has more than one operator certified to the level of the water system			10	7	System Classification: Water Treatment 2 Primary Operator: <i>Wesley Shales</i> Certification Level: <i>WT 2</i> Backup Operator: <i>Alex Dulian</i> Certification Level: <i>WT P</i>  Wesley Shales holds certification at the correct level. Alex Dulian holds certification but not at the correct level. Travis Hoblet holds no certifications.	Wesley Shales needs 3.0 CEUs by 12/31/23 to renew in 2023. Alex Dulian needs 3.0 CEUs by 12/31/2024 to renew in 2024, and should take and pass the WT 2 exam. Travis Hoblet needs to take and pass the WT 1 exam. Please see the enclosed flyer with more information about certification.	ADEC Operator Certification Program 465-1139
		Primary operator is certified to the level of the water system and the backup operator holds some level of certification in water treatment or distribution			7				
		Primary operator is certified to the level of the water system and the backup operator holds no certification or there is no backup operator			5				
		Utility has one or more operators certified at some level in water treatment or distribution			3				
		Utility has no certified operators			0				
	Preventive Maintenance Plan	Utility has a written PM plan; PM is performed on schedule; records of completion are submitted on a quarterly basis and have been verified			25	25	The operator is performing important maintenance on a regular basis and keeping records. Each month, the operator is submitting maintenance records to the assigned RMW.	Full points have been awarded in this category. Continue to perform maintenance according to the PM plan and send monthly records to the assigned RMW.	Matthew Russell ADEC RMW 269-3067
		Utility has a written PM plan; performance of PM and record keeping are not consistent			15				
		Utility has no PM plan or performs no PM			0				
	Compliance	Utility had no Monitoring and Reporting violations during the past year			10	10	The utility had 0 Drinking Water Monitoring and Reporting violations in 2021. Excellent job - keep up the good work!		Doug Zellmer ADEC Drinking Water Program 269-3068
		Utility had up to five Monitoring and Reporting violation during the past year			5				
		Utility had more than five Monitoring and Reporting violation during the last year			0				
Managerial	Utility Management Training	A person who holds a position of responsibility for management of the utility has completed a DCRA approved Utility Management course or other utility management training course within the last five years			5	5	Nikki Hoblet attended Clerks Management for Rural Utilities training on 9/17/2018.	To maintain the full points in this category, consider sending someone to one of the free RUBA trainings each year.	Lydia Mielke DCRA RUBA Program 269-4549
	Meetings of the Governing Body	The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements and receives a current report from the operator			5	2	Minutes were provided for the following months during this reporting period: July, August, September, and November 2021. The utility operator report was not consistently included in the meeting minutes.	To receive additional points, provide RUBA with meeting minutes that consistently demonstrate the operator is providing a report to the council.	
		The utility owner's governing body meets routinely consistent with the local ordinance/bylaw requirements			2				
		The utility owner's governing body does not meet			0				
Financial	Budget	Utility owner and the Utility have each adopted a realistic budget and budget amendments are adopted as needed; Accurate monthly budget reports are prepared and submitted to the governing body			15	10	An adopted FY21 budget was provided, but utility subsidies were not clearly identified and documented in the budget. The budget numbers in the provided FY21 budget did not match the budget numbers on the monthly financial reports.	Provide RUBA with accurate monthly financial reports that are submitted to the council and documented in meeting minutes. Contact your RUBA specialist for assistance.	
		Either the Utility or the Utility owner has adopted and implemented a budget, the other has not			13				
		Either the Utility or the Utility owner has adopted a budget, but it is not being implemented			10				
		Utility owner and the Utility have not adopted a budget			0				
	Revenue	Utility is collecting revenue sufficient to cover the Utility's operating expenses and to contribute to a repair and replacement account			20	5	The utility is collecting sufficient revenue to cover operating costs. However, it is unclear why the FY21 budget shows a significant annual financial loss, yet the monthly financial reports show the utility collecting sufficient revenue.	Please work with your RUBA specialist on how to format an accurate monthly financial report.	
		Utility is collecting revenue sufficient to cover expenses			15				
		Utility has a fee schedule and a collection policy that is followed			5				
		Utility has no fee structure or collection policy			0				
	Worker's Compensation Insurance	Utility has had a worker's compensation policy for all employees for the past two years and has a current policy in place			5	5	Continuous coverage for the utility owner was confirmed by a Department of Labor and Workforce Development database query on 12/22/21.	Full points have been awarded. The utility owner must maintain an active worker's compensation policy to continue receiving these points.	
		Utility has a current worker's compensation policy in place for all employees			2				
		Utility has no worker's compensation policy			0				
	Payroll Liability Compliance	Utility has no past due tax liabilities and is current with all tax obligations			5	0	Utility is not current with state or federal tax filings and/or payment obligations.	To receive additional points in this category, the utility must either become current on all outstanding tax liabilities, or must enter into a repayment agreement for outstanding tax liability, and remain current on payments.	
		Utility owes back taxes, but has a signed payment agreement, is current on that agreement, and is up-to-date with all other tax obligations			2				
		Utility is not current with its tax obligations and/or does not have a signed repayment agreement for back taxes owed			0				
CIP O&M Score		9			TOTAL SCORE	69			